



News from eTasking

Management Solutions for
Assisted Living Communities



December 2009

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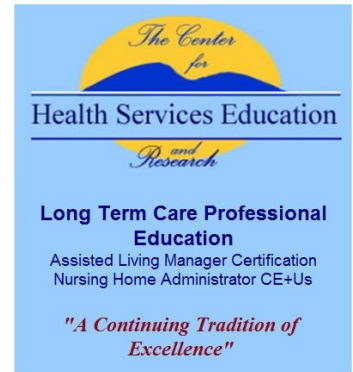
eTasking Chosen as Sponsor of CHSER Advanced Training Seminars

In July of 2009, eTasking was chosen by The Center for Health Services Education and Research (CHSER) to be a sponsor of their training and certification seminars for Assisted Living managers. These nationally recognized seminars provide the opportunity for attendees to become Certified Assisted Living Administrators (CALA™). Founded by Dr. Beth Knox and Dr. Marian Upchurch, CHSER focuses on giving participants the knowledge and skills required to provide quality care and service for seniors and the physically and mentally challenged.

One of the core beliefs emphasized by CHSER is that *Resident Assessments* and *Service Plans* should be key documents that direct the care

provided at assisted living facilities. Accordingly, each administrator is challenged to maintain current resident assessments; develop comprehensive and consistent service plans; and to ensure that each caregiver promptly reviews each ADL revision. Historical copies of these records must also be maintained to document care previously provided, plus all documentation must be handled in strict compliance with HIPAA mandates to ensure resident confidentiality. All of these requirements are emphasized in the CHSER seminars.

Unfortunately, the staff time required to accomplish all of this can be a problem, and if the community must rely on a manual paper-based system



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for their assessments and service plans it can be difficult. Since eTasking was initially founded in 2005 to specifically address these problems, we are very pleased to be able to visit with attendees to the CHSER seminars to describe how the ePlan System can help address these problems, while also reducing the staff time required.

New ePlan Revision Now Available

There is a new revision available to ePlan users that includes many new (and requested) features. One of the new features permits caregivers to review resident service plans on-line, while also recording their comments that can be accessed by administrators. These new features are included

in the eTask module described later in this newsletter.

Another benefit is the addition of on-line help links located on each user interface screen. For example, if a user (administrator) is adding a new ADL to their standard corporate

library, a link is provided on the corresponding ADL update screen to remind them how this can be done.

There is no charge for this new revision upgrade, and users are encouraged to contact eTasking for a free copy of the new software.



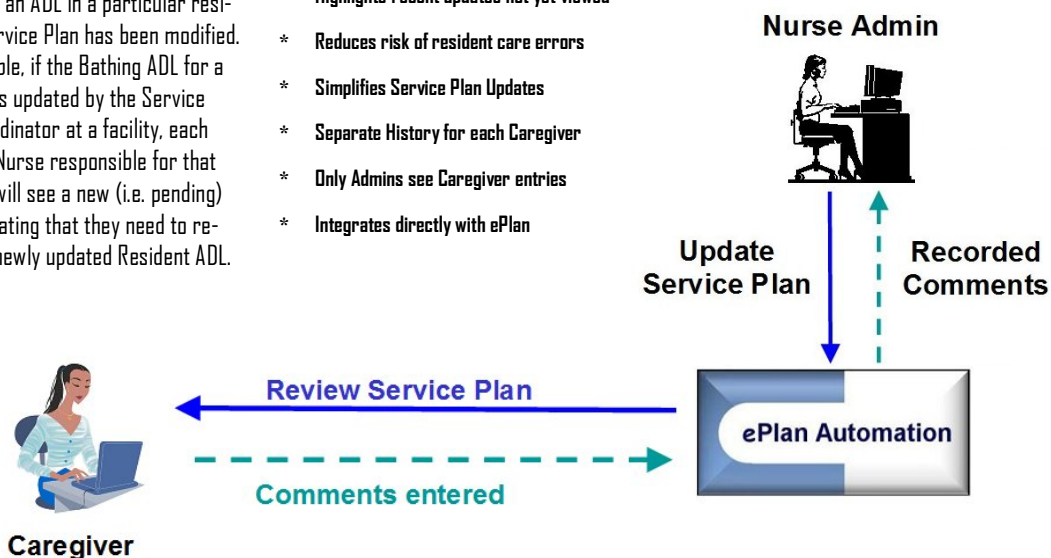
New eTask Module Puts Caregivers in the Loop

The eTask system makes it easier for Caregivers to locate and review recently modified Service Plan ADLs. This is accomplished by creating an ADL Review Task for each Caregiver whenever an ADL in a particular resident's Service Plan has been modified. For example, if the Bathing ADL for a resident is updated by the Service Plan Coordinator at a facility, each Aide and Nurse responsible for that resident will see a new (i.e. pending) task indicating that they need to review the newly updated Resident ADL.

eTask Features:

- * Ensures Staff review of ADL updates
- * Records Feedback from Caregivers
- * Highlights recent updates not yet viewed
- * Reduces risk of resident care errors
- * Simplifies Service Plan Updates
- * Separate History for each Caregiver
- * Only Admins see Caregiver entries
- * Integrates directly with ePlan

Simplifying the Caregiver's task of reviewing ADL Updates, while recording their suggestions for future revisions.



Netbooks a good fit for Assisted Living Communities

One of the problems faced by assisted living communities as they upgrade to on-line systems is how to provide caregiver access for viewing and entering data. Most facilities have limited space available to add the new computers required for easy access by caregivers. One new alternative now available is the *Netbook*. These computers are similar to the more traditional Laptops, but they are much

smaller and lower cost. Typically only measuring 10 inches x 7 inches x 1 inch, they can be easily located in spaces too small for larger computers. They can also be purchased for less than \$350, including a built-in WiFi interface for wireless Internet connection (but they have more than enough capability for running the ePlan Automation software).



ePlan Now Supports Small Residential Communities

In order to reduce user costs, eTasking now permits small residential units to be combined as a single Facility so long as they are also billed as a single unit. The individual

residences can be distinguished as *Locations* within the billed *Facility*. For example, three locations housing five residents each could be billed at the combined monthly rate of only \$125.

For more details on this option, contact:

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